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IMPORTANT NOTICE
TELECOPY/FACSIMILE COVER LETTER

TO: Mr. Joseph E. Avellino
U.S. Patent and Trademark Office

DATE: August 3, 2004

FROM: David E. Nelson, Esq.
(by Karyn Hines)

TIME: _____

TOTAL NO. OF PAGES, INCLUDING COVER: 7

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MESSAGE:

PLEASE SEE THE ATTACHED.

FOR INTERNAL PURPOSES ONLYTELECOPY/FAX NUMBER: 703-746-7239CLIENT NUMBER: 86769-0050 USATTORNEY BILLING NUMBER: 3087CONFIRMATION NUMBER: 703-305-7855**BEST AVAILABLE COPY**

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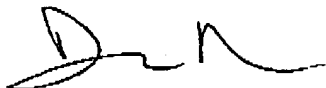
Mr. Joseph E. Avellino
United States Patent and Trademark Office
P.O. Box 1450
Alexandria, Virginia 22313-1450

Re: U.S. Patent Application No. 09/451,827
Title: OPERATIONS ARCHITECTURE TO IMPLEMENT A
LOCAL SERVICE ACTIVATION MANAGEMENT SYSTEM
Inventors: SWARTZ, Stephen J. et al.
Our Ref.: 86769-0050

Dear Examiner Avellino:

Further to our telephone conversation on Friday, July 29, 2004, I am enclosing an amended claim set which seeks to more clearly define a "local service telecommunication system" as managing the actual connection to customers. Please feel free to contact me if you would like any additional or further language.

Your truly,



David D. Nelson
Registration No. 47,818
Customer No. 30398

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PAGE 2/7 * RCVD AT 8/3/2004 3:40:58 PM [Eastern Daylight Time] * SVR:USPTO-EFAX-2/0 * DNIS:7467239 * CSID: * DURATION (mm-ss):02-24

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